

## **JOB POSTING**

## Wedding Specialist

Hotel Julien Dubuque is seeking a Wedding Specialist to create magical experiences for the brides who choose Hotel Julien Dubuque for their special day. Below is a sample of responsibilities:

- Maintain client relationship with follow-up calls, visits, etc., finalizing details close to the event date.
- Effectively communicate to all hotel departments the information necessary to successfully execute the client's needs.
- Monitor contractual agreements pertaining to room blocks, meeting space, food and beverage and special concessions.
- Contact client on day of event, be there to answer questions, assist with change and provide support. Saturday work attendance will be required during events.
- Leads site inspections/tours with customers, entertains and performs outside sales calls to develop leads.
- Maintains a professional image at all times through appearance and dress.
- Working knowledge of upscale, full service properties.
- Develop a full working knowledge of the operations of the hotel.
- Develop a complete knowledge of company sales policies and SOP's
- Initiates and follows up on all leads.
- Ability to effectively communicate, both verbal and written, with customers in a friendly and positive manner in order to solicit business, meet client needs and resolve complaints.
- Ability to input information using a computer system and software.
- Self-motivation able to work effectively independently
- Able to attend networking functions, even on nights and weekends.
- Professional communication and presentation skills
- A Great Team Player
- Must possess a demonstrated passion to exceed.
- Local market experience and business contacts are highly desirable.
- Computer skills
- Excellent time management skills and ability to delegate and handle multiple priorities.
- Exhibit creative problem solving and strategizing.
- Strong negotiation skills and decision making capabilities resourcefulness to conduct independent research and gather information to fully understand your market and strong analytical skills.
- Education
- High school or equivalent education required. Bachelor's Degree preferred.
- Experience
- 2 to 5 Years sales or event planning experience preferred.

If you are interested in this position, submit your resume to Lara LeGrand, Director of Sales & Marketing dos@hoteljuliendubuque.com